Product Name: A-1 Hardwater Stain Remover

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This version issued: August, 2020

Section 1 - Identification of the Material and Supplier

Winclean Trading Pty Ltd Phone: 02 8005 4200 (office hours)

Trading as Window Cleaning World

99 Chapel Street 0418 162 594 (any time)

Marrickville, NSW 2204

Chemical nature: Blend of ingredients.

Trade Name: A-1 Hardwater Stain Remover

Product Use: Hard water stain remover.

Creation Date: February, 2017

This version issued: August, 2020 and is valid for 5 years from this date. Poisons Information Centre: Phone 13 1126 from anywhere in Australia

Section 2 - Hazards Identification

Statement of Hazardous Nature

This product is classified as: Xn, Harmful. Xi, Irritating. Hazardous according to the criteria of SWA.

Not a Dangerous Good according to Australian Dangerous Goods (ADG) Code, IATA or IMDG/IMSBC criteria.

SUSMP Classification: None allocated.

ADG Classification: None allocated. Not a Dangerous Good according to Australian Dangerous Goods (ADG)

Code, IATA or IMDG/IMSBC criteria.

UN Number: None allocated





GHS Signal word: WARNING

Acute Toxicity Oral Category 4

Aspiration Hazard Category 2

Skin Irritation Category 2

Skin Sensitisation Category 1

Eye irritation Category 2A Specific Target Organ Toxicity - Single Exposure Category 3

Carcinogenicity Category 2

Hazardous to aquatic environment Short term/Acute Category 2

Hazardous to aquatic environment Short term/Chronic Category 4

HAZARD STATEMENT:

H302: Harmful if swallowed.

H305: May be harmful if swallowed and enters airways.

H315: Causes skin irritation.

H317: May cause an allergic skin reaction.

H319: Causes serious eye irritation.

H335: May cause respiratory irritation.

H336: May cause drowsiness or dizziness.

H351: Suspected of causing cancer.

H401: Toxic to aquatic life.

H413: May cause long lasting harmful effects to aquatic life.

PREVENTION

P102: Keep out of reach of children.

P201: Obtain special instructions before use.

P202: Do not handle until all safety precautions have been read and understood.

P261: Avoid breathing fumes, mists, vapours or spray.

P262: Do not get in eyes, on skin, or on clothing.

P270: Do not eat, drink or smoke when using this product.

P271: Use only outdoors or in a well ventilated area.

P272: Contaminated work clothing should not be allowed out of the workplace.

P273: Avoid release to the environment.

P280: Wear protective gloves, protective clothing and eye or face protection.

SAFETY DATA SHEET

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Poisons Information Centre: 13 1126 from anywhere in Australia, (0800 764 766 in New Zealand)

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RESPONSE

P312: Call a POISON CENTRE or doctor if you feel unwell.

P330: Rinse mouth.

P352: Wash with plenty of soap and water.

P362: Take off contaminated clothing and wash before reuse.

P363: Wash contaminated clothing before reuse.

P301+P312: IF SWALLOWED: Call a POISON CENTRE or doctor if you feel unwell.

P301+P330+P331: IF SWALLOWED: Rinse mouth. Do NOT induce vomiting.

P302+P352: IF ON SKIN: Wash with plenty of soap and water.

P304+P340: IF INHALED: Remove victim to fresh air and keep at rest in a position comfortable for breathing.

P305+P351+P338: IF IN EYES: Rinse cautiously with water for several minutes. Remove contact lenses, if present and easy to do. Continue rinsing.

P308+P313: If exposed or concerned: Get medical advice.

P333+P313: If skin irritation or rash occurs: Get medical advice.

P337+P313: If eye irritation persists: Get medical advice.

P370+P378: Not combustible. Use extinguishing media suited to burning materials.

STORAGE

P405: Store locked up.

P403+P235: Store in a well-ventilated place. Keep cool.

DISPOSAL

P501: If they can not be recycled, dispose of contents to an approved waste disposal plant and containers to landfill (see Section 13 of this SDS).

Emergency Overview

Physical Description & Colour: Creamy white liquid.

Odour: Masked Ammonia odour.

Major Health Hazards: may cause serious damage to eyes, harmful if swallowed, skin irritant, possible skin sensitiser, vapours may cause drowsiness and dizziness.

Section 3 - Composition/Information on Ingredients				
Ingredients	CAS No	Conc,%	TWA (mg/m³)	STEL (mg/m ³)
Silica (Crystalline, quartz)	14808-60-7	<30	0.1	not set
Solvent naphtha, petroleum, medium aliph.	64742-88-7	<20	not set	not set
9-Octadecenoic acid, ammonium salt, (Z)-	544-60-5	<5	not set	not set
Morpholine	110-91-8	<5	71	not set
Coconut diethanolamide	68603-42-9	<5	not set	not set
Other ingredients said to be not hazardous	secret	to 100	not set	not set

This is a commercial product whose exact ratio of components may vary slightly. Minor quantities of other non hazardous ingredients are also possible.

The SWA TWA exposure value is the average airborne concentration of a particular substance when calculated over a normal 8 hour working day for a 5 day working week. The STEL (Short Term Exposure Limit) is an exposure value that may be equalled (but should not be exceeded) for no longer than 15 minutes and should not be repeated more than 4 times per day. There should be at least 60 minutes between successive exposures at the STEL. The term "peak "is used when the TWA limit, because of the rapid action of the substance, should never be exceeded, even briefly.

Section 4 - First Aid Measures

General Information:

You should call The Poisons Information Centre if you feel that you may have been poisoned, burned or irritated by this product. The number is 13 1126 from anywhere in Australia (0800 764 766 in New Zealand) and is available at all times. Have this SDS with you when you call.

Inhalation: No first aid measures normally required. However, if inhalation has occurred, and irritation has developed, remove to fresh air and observe until recovered. If irritation becomes painful or persists more than about 30 minutes, seek medical advice.

Skin Contact: Wash gently and thoroughly with warm water (use non-abrasive soap if necessary) for 10-20 minutes or until product is removed. Under running water, remove contaminated clothing, shoes and leather goods (e.g. watchbands and belts) and completely decontaminate them before reuse or discard. If irritation persists, repeat flushing and seek medical attention.

Eye Contact: Immediately flush the contaminated eye(s) with lukewarm, gently flowing water for 15 minutes or until the product is removed, while holding the eyelid(s) open. Take care not to rinse contaminated water into the unaffected eye or onto the face. Obtain medical attention immediately. Take special care if exposed person is wearing contact lenses.

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Ingestion: If swallowed, do NOT induce vomiting. Wash mouth with water and contact a Poisons Information Centre, or call a doctor.

Section 5 - Fire Fighting Measures

Fire and Explosion Hazards: The major hazard in fires is usually inhalation of heated and toxic or oxygen deficient (or both), fire gases. There is no risk of an explosion from this product under normal circumstances if it is involved in a fire.

Fire decomposition products from this product may be toxic if inhaled. Take appropriate protective measures.

Extinguishing Media: Not combustible. Use extinguishing media suited to burning materials. **Fire Fighting:** If a significant quantity of this product is involved in a fire, call the fire brigade.

Flash point: Does not burn. **Upper Flammability Limit:** Does not burn. **Lower Flammability Limit:** Does not burn.

Autoignition temperature: Not applicable - does not burn.

Flammability Class: Does not burn.

Section 6 - Accidental Release Measures

Accidental release: In the event of a major spill, prevent spillage from entering drains or water courses. Wear full protective chemically resistant clothing including eye/face protection, gauntlets and self contained breathing apparatus. See below under Personal Protection regarding Australian Standards relating to personal protective equipment. Suitable materials for protective clothing include rubber, PVC, Viton, Nitrile, butyl rubber, neoprene. Eye/face protective equipment should comprise as a minimum, protective goggles. If there is a significant chance that vapours or mists are likely to build up in the cleanup area, we recommend that you use a respirator. Usually, no respirator is necessary when using this product. However, if you have any doubts consult the Australian Standard mentioned below (section 8). Otherwise, not normally necessary.

Stop leak if safe to do so, and contain spill. Absorb onto sand, vermiculite or other suitable absorbent material. If spill is too large or if absorbent material is not available, try to create a dike to stop material spreading or going into drains or waterways. Sweep up and shovel or collect recoverable product into labelled containers for recycling or salvage, and dispose of promptly. Recycle containers wherever possible after careful cleaning. After spills, wash area preventing runoff from entering drains. If a significant quantity of material enters drains, advise emergency services. This material may be suitable for approved landfill. Ensure legality of disposal by consulting regulations prior to disposal. Thoroughly launder protective clothing before storage or re-use. Advise laundry of nature of contamination when sending contaminated clothing to laundry.

Section 7 - Handling and Storage

Handling: Keep exposure to this product to a minimum, and minimise the quantities kept in work areas. Check Section 8 of this SDS for details of personal protective measures, and make sure that those measures are followed. The measures detailed below under "Storage" should be followed during handling in order to minimise risks to persons using the product in the workplace. Also, avoid contact or contamination of product with incompatible materials listed in Section 10.

Storage: Store packages of this product in a cool place. Make sure that containers of this product are kept tightly closed. Keep containers dry and away from water. Keep containers of this product in a well ventilated area. Make sure that the product does not come into contact with substances listed under "Incompatibilities" in Section 10. Some liquid preparations settle or separate on standing and may require stirring before use. Check packaging - there may be further storage instructions on the label.

Section 8 - Exposure Controls and Personal Protection

The following Australian Standards will provide general advice regarding safety clothing and equipment:

Respiratory equipment: AS/NZS 1715, Protective Gloves: AS 2161, Occupational Protective Clothing: AS/NZS 4501 set 2008, Industrial Eye Protection: AS1336 and AS/NZS 1337, Occupational Protective Footwear: AS/NZS2210.

SWA Exposure Limits TWA (mg/m³) STEL (mg/m³) Silica (Crystalline, quartz) not set 0.1 Morpholine 71 not set

No special equipment is usually needed when occasionally handling small quantities. The following instructions are for bulk handling or where regular exposure in an occupational setting occurs without proper containment systems. **Ventilation:** This product should only be used in a well ventilated area. If natural ventilation is inadequate, use of a fan is suggested.

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Eye Protection: Protective glasses or goggles must be worn when this product is being used. Failure to protect your eyes may lead to severe harm to them or to general health. Emergency eye wash facilities must also be available in an area close to where this product is being used.

Skin Protection: If you believe you may have a sensitisation to this product or any of its declared ingredients, you should prevent skin contact by wearing impervious gloves, clothes and, preferably, apron. Make sure that all skin areas are covered. See below for suitable material types.

Protective Material Types: We suggest that protective clothing be made from the following materials: rubber, PVC, Viton, nitrile, butyl rubber, neoprene.

Respirator: Usually, no respirator is necessary when using this product. However, if you have any doubts consult the Australian Standard mentioned above. Otherwise, not normally necessary.

Eyebaths or eyewash stations and safety deluge showers should, if practical, be provided near to where this product is being handled commercially.

Section 9 - Physical and Chemical Properties:

Physical Description & colour: Creamy white liquid.

Odour: Masked Ammonia odour.

Boiling Point: 100°C at 100kPa

Freezing/Melting Point: No specific data. Liquid at normal temperatures.

Volatiles: 28%
Vapour Pressure: No data.
Vapour Density: No data.
Specific Gravity: 1.18
Water Solubility: Dispersible.

pH: 8.0-9.0 (1% in water)

Volatility: No data.
Odour Threshold: No data.
Evaporation Rate: No data.
Coeff Oil/water Distribution: No data

Autoignition temp: Not applicable - does not burn.

Section 10 - Stability and Reactivity

Reactivity: This product is unlikely to react or decompose under normal storage conditions. However, if you have any doubts, contact the supplier for advice on shelf life properties.

Conditions to Avoid: This product should be kept in a cool place, preferably below 30°C. Keep containers tightly closed. Containers should be kept dry. Keep containers and surrounding areas well ventilated.

Incompatibilities: strong acids, strong bases, strong oxidising agents, Nitrous acids, Nitrosating agents, Hydrofluoric acid, Hydrogen Fluoride, Fluorine, Fluorides, Chlorine Trifluoride and Manganese trioxide.

Fire Decomposition: Combustion forms carbon dioxide, and if incomplete, carbon monoxide and possibly smoke. Water is also formed. May form nitrogen and its compounds, and under some circumstances, oxides of nitrogen. Occasionally hydrogen cyanide gas in reducing atmospheres. Silicon compounds. Carbon monoxide poisoning produces headache, weakness, nausea, dizziness, confusion, dimness of vision, disturbance of judgment, and unconsciousness followed by coma and death.

Polymerisation: This product will not undergo polymerisation reactions.

Section 11 - Toxicological Information

Local Effects:

Target Organs: There is no data to hand indicating any particular target organs.

Acute Toxicity for product as supplied:

 LD_{50} Oral - Rat: > 1,450 mg/kg LD_{50} Dermal - Rabbit: 500 mg/kg LC_{50} Inhalation - Rat: > 5,500 ppm (4 h) LC_{50} Inhalation - Rat: 8,000 ppm (8 h)

Classification of Hazardous Ingredients

Ingredient Risk Phrases

Solvent Naphtha, Petroleum, Medium Aliph. No risk phrases at concentrations found in this product

Aspiration hazard - category 1

Morpholine >=1%Conc<10%: Xi; R36/38

Flammable liquid - category 3Acute toxicity - category 4

Acute toxicity - category 4

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Acute toxicity - category 4

Skin corrosion - category 1B

Potential Health Effects

Inhalation:

Short Term Exposure: High vapour pressures may cause drowsiness and dizziness. In addition product may be mildly irritating, although unlikely to cause anything more than mild transient discomfort.

Long Term Exposure: Vapours may cause drowsiness and dizziness.

Skin Contact:

Short Term Exposure: Classified as a potential sensitiser by skin contact. Exposure to a skin sensitiser, once sensitisation has occurred, may manifest itself as skin rash or inflammation, and in some individuals this reaction can be severe. In addition product is a skin irritant. Symptoms may include itchiness and reddening of contacted skin. Other symptoms may also become evident, but all should disappear once exposure has ceased.

Long Term Exposure: No data for health effects associated with long term skin exposure.

Eye Contact:

Short Term Exposure: This product is a severe eye irritant. Symptoms may include stinging and reddening of eyes and watering which may become copious. Other symptoms such as swelling of eyelids and blurred vision may also become evident. If exposure is brief, symptoms should disappear once exposure has ceased. However, lengthy exposure or delayed treatment is likely to cause permanent damage.

Long Term Exposure: No data for health effects associated with long term eye exposure.

Ingestion:

Short Term Exposure: Significant oral exposure is considered to be unlikely. Available data shows that this product is harmful, but symptoms are not available. This product is unlikely to cause any irritation problems in the short or long term.

Long Term Exposure: No data for health effects associated with long term ingestion.

Carcinogen Status:

SWA: No significant ingredient is classified as carcinogenic by SWA.

NTP: Silica (crystalline, Quartz) is classified by NTP as reasonably anticipated to be carcinogenic to humans. See the NTP website for further details. A web address has not been provided as addresses frequently change.

IARC: Silica (crystalline, Quartz) is classed 1 by IARC - carcinogenic to humans.

Morpholine is Class 3 - unclassifiable as to carcinogenicity to humans.

Coconut Diethanolamide is classed 2b IARC - possibly carcinogenic to humans.

See the IARC website for further details. A web address has not been provided as addresses frequently change.

Section 12 - Ecological Information

This product is not readily biodegradable. Toxic to aquatic life. May cause long lasting harmful effects to the aquatic environment.

Toxicity to fish:

- LC₅₀ Oncorhynchus mykiss (Rainbow Trout): 180 380 mg/L (96 h)
- LC₅₀ Brachydanio rerio: 3.6 mg/L (96 h)
- LC₅₀ Pimephales promelas (Fathead Minnow): > 100 mg/L (96 h)

Toxicity to daphnia and other aquatic invertebrates:

• EC₅₀ - Daphnia magna: 4.2 mg/L (24 h)

Toxicity to algae:

- EC₅₀ Desmodesmus subspicatus (Green Algae): > 310 mg/L (72 h)
- Growth Inhibition LOEC Desmodesmus subcapitata (Green Algae): 80 mg/L (72 h)

Persistence and Degradability:

Not readily biodegradable.

Bioaccumulative potential:

Most of the hydrocarbon blocks comprising Naphtha Solvents have a Logkow > 3, indicating that these constituents have a potential to bioaccumulate.

Mobility in Soil:

No data available.

Section 13 - Disposal Considerations

Disposal: Containers should be emptied as completely as practical before disposal. If possible, recycle product and containers either in-house or send to recycle company. If this is not practical, send to a commercial waste disposal site.

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Section 14 - Transport Information

UN Number: This product is not classified as a Dangerous Good by ADG, IATA or IMDG/IMSBC criteria. No special transport conditions are necessary unless required by other regulations.

Section 15 - Regulatory Information

AICS: All of the significant ingredients in this formulation are compliant with NICNAS regulations. The following ingredient: Solvent naphtha, petroleum, medium aliph., is mentioned in the SUSMP.

Section 16 - Other Information

This SDS contains only safety-related information. For other data see product literature.

Acronyms:

ADG Code Australian Code for the Transport of Dangerous Goods by Road and Rail (7th edition)

AICS
Australian Inventory of Chemical Substances
SWA
Safe Work Australia, formerly ASCC and NOHSC
CAS number
Chemical Abstracts Service Registry Number

Hazchem Code Emergency action code of numbers and letters that provide information to emergency

services especially firefighters

IARC International Agency for Research on Cancer

NOS Not otherwise specified

NTP National Toxicology Program (USA)

R-Phrase Risk Phrase

SUSMP Standard for the Uniform Scheduling of Medicines & Poisons

UN Number United Nations Number

THIS SDS SUMMARISES OUR BEST KNOWLEDGE OF THE HEALTH AND SAFETY HAZARD INFORMATION OF THE PRODUCT AND HOW TO SAFELY HANDLE AND USE THE PRODUCT IN THE WORKPLACE. EACH USER MUST REVIEW THIS SDS IN THE CONTEXT OF HOW THE PRODUCT WILL BE HANDLED AND USED IN THE WORKPLACE.

IF CLARIFICATION OR FURTHER INFORMATION IS NEEDED TO ENSURE THAT AN APPROPRIATE RISK ASSESSMENT CAN BE MADE, THE USER SHOULD CONTACT THIS COMPANY SO WE CAN ATTEMPT TO OBTAIN ADDITIONAL INFORMATION FROM OUR SUPPLIERS OUR RESPONSIBILITY FOR PRODUCTS SOLD IS SUBJECT TO OUR STANDARD TERMS AND CONDITIONS, A COPY OF WHICH IS SENT TO OUR CUSTOMERS AND IS ALSO AVAILABLE ON REQUEST.

Please read all labels carefully before using product.

This SDS is prepared in accord with the SWA document "Preparation of Safety Data Sheets for Hazardous Chemicals - Code of Practice" (Feb 2016)

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